



# Northglen News



• Community Newsletter

• Northglen Homeowners Association, Inc.

• November 2019

## Board of Directors

## No Assessment Increase for 2020

**Adolphus Moore**  
**William Brewer**  
**Wendy Wylie**  
**Alexa Dantone**  
**Paulene White Giddings**  
**Klaudia Weston**

**Randall Management**  
6200 Savoy Drive, Suite 420  
Houston, Texas 77036  
(713) 728-1126, Option 3

**Northglen**  
**Management Team:**  
Direct Number for Team  
**(832) 702-4782**

**Kiara Herrera**  
Assistant Manager  
kherrera@randallmanagement.com

**Imelda Garza**  
igarza@randallmanagement.com

**Jane Godwin**  
**Team Supervisor**

**Collections**  
**(713) 728-1126, Option 1**  
(Account Receivables)  
collections4@randallmanagement.com

**Utility District Services**  
Water Company:  
Water District Management (WDM)  
(281) 376-8802  
Trash Company:  
Waste Corp of America (WCA)  
(281) 368-8397

**Sheriff's Office**  
**Non-Emergency**  
(713) 221-6000

**Emergency Call 911**

The Assessment rate for 2020 will remain the same. Your HOA dues go towards the general maintenance of the clubhouse, pool, tennis court, parks, common insurance, common area landscaping, various events and activities.

The Annual Assessment is \$236 and is due on January 1, 2020 and is late on February 1, 2020. Please do your part to keep the fees as low as possible by paying on time!

There will be an option to make a voluntary contribution of \$40.00 in your statement. The voluntary contribution will go towards a mobile speed radar to be placed on the streets in the Northglen Subdivision.

**Take Advantage of the three (3) Month Payment Plan. No interest, late fees, or collection fees as long as you Pay 1/3 in January, February, & March.**

There are several options available to make your assessment payments, first is by visiting the Community Association Bank at <https://www.mutualpaypropertypay.com/> and making a one-time payment or setting up automatic withdrawals. E-check is free of charge and credit card payments have a service fee (fee is listed on the bank's website).

To begin the online payment process, please visit the Mutual of Omaha website at <https://www.mutualpaypropertypay.com/>. Once you have reached the website, you will need to select whether you would like to "Sign Up", "Login" or "Pay Now" (If you wish to make re-occurring payments, you will need to register by selecting "Sign Up"). Once you have made your selection, you will need to provide a series of information such as name, address, email and phone number. Next, the system will require the following information: RMI's ID is 3053, the Association ID is NG00. You will also need to enter your six (6) digit account number listed on your statement. If you need assistance with submitting your payment, please contact the bank directly by calling 1 (866) 800-4656.

Per the Association Collection Policy, all unpaid accounts will be turned over to the Association's Attorney for Collections. Please pay on time & avoid costly & unnecessary legal fees. Once the matter is turned over to the Association's Attorney for legal action, your cost will increase dramatically. Please work with us to avoid these unnecessary legal fees. Contact the Account Receivables Department to discuss your account and work out a payment plan and as long as you are making your monthly installments, the collection fees will stop accruing. Once the matter is forwarded to the Association's Attorney, Randall Management will not be able to offer you a free payment plan.

### Randall Management Holiday Schedule:

- Observing Christmas and New Year's

**December 23 through January 3, 2020 for Christmas and New Year's Holiday**

- A skeleton crew will be in the office on 12/23/19, 01/02/20, 01/03/20
- Full service will resume on January 6, 2020



**The Board of Directors and Randall Management would like to wish everyone a Safe and Happy Holiday Season!**

